

Privacy Policy

Effective from 08th January 2018

This privacy policy sets out how Syngco Ltd uses and protects any information that you provide while using this website.

Should we ask you to provide specific information by which you can be identified when using this website, you can be assured that the information will only be used by as stated in this privacy statement. The decision of providing your information entirely resides with you and you may opt-out of receiving our submissions at any time.

Syngco Ltd may revise and improve this policy occasionally by updating this page. Unless a deferred effective date is explicitly stated in the revision, this will be operative at the time it is posted for all personal information gathered by this website. By using this website after such addendums or adjustments, you are consenting to acknowledge and abide by the Privacy Policy as revised. You are requested to check this page now and then to ensure that you are satisfied with the changes. By using this website now, you are agreeing to accept and follow the current version of the Privacy Policy as described below.

What We Collect

We may collect the following information;

- Name and job title
- Contact information including email addresses
- Demographic information such as postcode, preferences, interests, hobbies etc
- Other information relevant to customer surveys and/or promotional offers

What We Do with The Information We Gather

We require this information to understand your needs and provide you with high-quality services, and for the following reasons specifically;

- Internal record keeping.
- To improve our products and services.
- To send periodic promotional emails about new products, special offers or other information which we think you may find interesting, via email addresses you have provided.
- To contact you via by email, phone, fax or post for standard market research purposes.
- To customise the website according to your interests.

Security

To prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Syngco Ltd may also use and divulge your information to abide by UK and International laws, regulations, court orders and legal directions from government agencies. This is to protect the personal safety of the website users or the community, to prevent and uphold claims, to settle disputes, to troubleshoot impediments, to execute the terms, and to safeguard our rights and property.

How We Use Cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added, and the cookie helps analyse web traffic or lets you know when you visit a website. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This system helps us analyse data about web page traffic and improve our website to match our customer needs. We only use this information for statistical analysis purposes, and then the data is removed from the system.

The information may be additionally sourced to upgrade the operation and security of the website by supporting in verifying your identity when you access this website, specially if you register to access a classified section of the website and a username and password are dispatched or created for you.

Overall, cookies help us provide you with a better website experience, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers allow cookies by design, but you can usually modify your browser settings to decline cookies if you prefer. But, this may prevent you from taking full advantage of the website features.

This website includes entry to our social media and widgets, such as via "share" icon. These aspects may collect your IP address, the page you are visiting on our website, and may set a cookie to enable a feature to enhance performance. Social media and widgets are either hosted by an external party or directly on our website. Your association with these features are governed by the privacy policy of the respective company providing it.

Links to Other Websites

Our website may contain links to enable you to visit other websites of interest. These links are presented for your convenience. However, once you have used these links and left our site, you should note that we do not have any control over that other website you visit.

Some of the functions of these other websites may include forwarding their cookies to users, gathering your data, seeking personal information, or holding information that you may find inappropriate or offensive. All content presented in these websites including, opinions, announcements, guidance, abuses or other information reflects the perceptiveness and principles of the respective third party and not in any way a representation of Synco Ltd.

We cannot be held responsible for the protection and privacy of any information you divulge while visiting such websites, as these websites are not governed by this Privacy Policy. Additionally, we cannot be held responsible for the precision, applicability, rights, compliance, authenticity or civility of information in the websites listed in any of your related search results or otherwise linked to this website.

You should exercise caution, obtain professional reference and look at the privacy statements of those websites in question, if you plan to use their content.

Controlling Your Personal Information

You may choose to restrict the collection or use of your personal information in the following ways.

- Whenever you are asked to fill a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes.
- If you have previously agreed to us using your personal information for direct marketing purposes, and you happen to change your mind you can contact us at any time by writing or emailing us at customercare@syng.co

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting, if you give us consent for that.

You may request details of personal information which we hold about you under the Data Protection Act 1998; a nominal fee will be applicable.

If you need clarification about our Privacy Policy, if you would like a copy of the information held on or if you see that we are holding on your information incorrectly or incompletely, please write to us or email us to the below addresses. We will promptly revert or rectify the issues.

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